

NOVELL MASTER LICENSE AGREEMENT

Master Agreement No. 205-20-10

TYPE OF CONTRACT: Master Software License and Volume Pricing Agreement

CUSTOMER: State of Louisiana agencies, departments and political subdivisions.

CONTRACT TERM: 24 months beginning November 1, 2004 and expiring October 31, 2006

PRICING LEVELS: 42% discount list prices for all products (licensing), maintenance and Premium Services under the MLA.

ORDER PLACEMENT: TO OBTAIN CONTRACT PRICING, ORDERS MUST BE PLACED THROUGH THE FULFILLMENT AGENTS DESIGNATED BELOW:

ASAP Software, Inc. Contact: Aimee Ballenger 3355 Lenox Road Atlanta, GA 30326 Office: (404) 504-7024 Fax: (404) 504-7041 Email: aballenger@asap.com	Software House International (SHI) Contact: Dean Davis 19151 Bellerive Court Baton Rouge, LA 70809 Office: (225) 751-5503 Cell: (225) 205-2976 Fax: (225) 751-5523 Email: dean_davis@shi.com
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Should any other Fulfillment Agency have questions concerning enrollment, they should be directed to Novell Corporation, Kevin Godfrey at (713) 914-2503, Cell (281) 536-6054, or by email to kgodfrey@novell.com.

NOTE: Software orders must be processed in accordance with R.S. 39:199D and LAC 34:I, Chapter 55, Section 5505. Any order issued against this agreement will require verification that a minimum or 42% discount from list is offered by the Fulfillment Agent. The Fulfillment Agent's price quote to the individual agency could serve as this verification if it clearly states the required information. All orders should also reference the applicable master agreement number noted above.

STATE PURCHASING CONTACT: Felicia Sonnier at (225) 342-8029 or email felicia.sonnier@la.gov

OIT CONTACT: Barbara Oliver at (225) 219-6061 or email barbara.oliver@la.gov